



# PUEBLO HEALTH CARE, INC.

*Working with Physicians for Physicians*

## **Coventry/First Health (Auto, Commercial, Work Comp)**

Contract last modified date:	March 1, 2016
Plan Address:	Refer to Member ID Card
Plan Phone Number:	800-937-6824
Billing Address:	Refer to Member ID Card
Plan Products:	Auto, Commercial, Workers' Compensation
Co-payments:	Refer to Member ID Card
Benefit Questions:	Refer to Member ID Card
Referral / Precertification:	Refer to Member ID Card
Timely Filing:	120 Days from Date of Service
Timely Payment: Receipt of Paper Claim	30 Days from Receipt of Electronic Claim or 45 Days from Receipt of Paper Claim
Claims Inquiries:	800-937-6824
Provider Relations Phone:	800-937-6824
Customer Service:	800-937-6824
Web Site Address:	<a href="http://www.coventrynational.com">www.coventrynational.com</a> or <a href="http://www.firsthealth.com">www.firsthealth.com</a>
Lab:	Refer to ID Card or website for in-network provider
Physical Therapy:	Refer to ID Card or website for in-network provider
Home Health:	Refer to ID Card or website for in-network provider
Contracted Facilities:	Refer to ID Card or website for in-network provider
X-ray Facilities:	Refer to ID Card or website for in-network provider
Radiology:	Refer to ID Card or website for in-network provider
Behavioral Benefits:	Dependent Upon Employer Group
Termination:	60 Days Written Notice