



PUEBLO HEALTH CARE, INC.

Working with Physicians for Physicians

Humana

Contract last modified date: January 1, 2011

Plan Address: 6300 S. Syracuse Way, Suite 555
Centennial, CO 80111

Plan Phone Number: 800-457-4708

Billing Address: P.O. Box 14601
Lexington, KY 40512-4601

Plan Products: Medicare: PPO, HMO, PFFS Commercial: HMO Premier,
ChoiceCare, National POS and Open Access ***(HMO
Select and HMOx not included or sold in Pueblo
County)***

Co-payments: Refer to Member ID Card

Benefit Questions: Commercial: 800-448-6262 Medicare: 800-457-4708

Referral / Precertification: Refer to Member ID Card

Timely Filing: 180 Days from Date of Service

Timely Payment: Commercial: 30 Days for Electronic Claims / 45 Days for
Paper Claims (CO State HB 1250) Medicare: 30 Days from
Receipt of Clean Claim

Claims Inquiries: Commercial: 800-448-6262 Medicare: 800-457-4708

Provider Relations: Andy Keith

Provider Relations Email: WKeith@humana.com

Provider Relations Phone: 502-301-2776

Customer Service: 800-457-4708

Web Site Address: www.humana.com/Makingiteasier, www.availity.com

Lab: Quest, LabCorp, Hospital

Physical Therapy: Refer to Provider Directory or Contact Customer Service

Home Health: Refer to Provider Directory or Contact Customer Service

Contracted Facilities: Parkview Medical Center

X-ray Facilities: Refer to Provider Directory or Contact Customer Service

Radiology: Refer to Provider Directory or Contact Customer Service

Behavioral Benefits: Lifesync 800-890-8288

Termination: Termination w/o cause with 90 Days Written Notice