



# PUEBLO HEALTH CARE, INC.

*Working with Physicians for Physicians*

## Humana

Contract last modified date: January 1, 2011

Plan Address: 6300 S. Syracuse Way, Suite 555  
Centennial, CO 80111

Plan Phone Number: 800-457-4708

Billing Address: P.O. Box 14601  
Lexington, KY 40512-4601

Plan Products: Commercial: HMO Premier, ChoiceCare, National POS and  
Open Access  
Medicare: PPO, HMO, PFFS  
**\*(HMO Select and HMOx not included or sold in  
Pueblo County)\***

Co-payments: Refer to Member ID Card or [www.availity.com](http://www.availity.com)

Benefit Questions: Commercial: 800-448-6262  
Medicare: 800-457-4708  
[www.availity.com](http://www.availity.com)

Referral / Precertification: Refer to Member ID Card or [availity.com](http://availity.com)

Timely Filing: 180 Days from Date of Service

Timely Payment: Commercial: 30 Days for Electronic Claims / 45 Days for  
Paper Claims (CO State HB 1250)  
Medicare: 30 Days from receipt of Clean Claim

Claims Inquiries: Commercial: 800-448-6262  
Medicare: 800-457-4708

Provider Relations: Andy Keith

Provider Relations Email: [WKeith@humana.com](mailto:WKeith@humana.com)

Provider Relations Phone: 502-301-2776

Customer Service: 800-457-4708

Web Site Address: [www.humana.com/provider/](http://www.humana.com/provider/) or [www.availty.com](http://www.availty.com)

Lab: Quest, LabCorp, Hospital



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Physical Therapy:	<a href="http://www.myoptumhealthphysicalhealth.com">www.myoptumhealthphysicalhealth.com</a> 844-938-0346 Fax: 844-938-0353
Home Health:	Refer to Provider Directory or Contact Customer Service
Contracted Facilities:	Parkview Medical Center
X-ray Facilities:	Refer to Provider Directory or Contact Customer Service
Radiology:	Refer to Provider Directory or Contact Customer Service
Behavioral Benefits:	Lifesync: 800-890-8288 or <a href="http://www.availity.com">www.availity.com</a>
Termination:	Termination w/o cause with 90 Days Written Notice