



PUEBLO HEALTH CARE, INC.

Working with Physicians for Physicians

Cigna/Great-West Healthcare

Contract last modified date:	October 1, 2015
Plan Address:	2000 S. Colorado Blvd., Tower 3 Denver, CO 80222
Plan Phone Number:	800-882-2471
Billing Address:	Refer to Member ID Card
Plan Products:	HMO, PPO, OAP, POS, Indemnity
Co-payments:	Refer to Member ID Card
Benefit Questions:	Refer to Member ID Card
Referral / Precertification:	Refer to Member ID Card
Timely Filing:	180 Days from Date of Service
Timely Payment:	30 Days from Receipt of Clean Claim
Claims Inquiries:	Refer to Subscriber's ID Card
Provider Relations:	Salome Cardenas
Provider Relations Email:	salome.cardenas@cigna.com
Provider Relations Phone:	303-305-0422
Customer Service:	800-882-4462
Fax:	303-782-1515
Web Site Address:	www.cigna.com or www.cignaforhcp.com
Lab:	Quest or LabCorp
Physical Therapy:	Refer to Ancillary and Facility Directory
Home Health:	CareCentrix 860-226-9457
Contracted Facilities:	Refer to Ancillary and Facility Directory
X-ray Facilities:	Refer to Ancillary and Facility Directory
Radiology:	eviCore (formerly CareCore) www.carecorenational.com 800-420-3471
Behavioral Benefits:	Cigna Behavioral Health 800-866-6534
Termination:	60 days Written notice