



PUEBLO HEALTH CARE, INC.

Working with Physicians for Physicians

Cigna Medicare Advantage

Contract last modified date:	January 1, 2022
Plan Address:	2000 S. Colorado Blvd., Tower 3 Denver, CO 80222
Plan Phone Number:	800-230-6138
Billing Address:	Refer to Member ID Card
Plan Products:	PPO (True Choice), Preferred Care HMO, Cigna TotalCare (HMO D-SNP)
Co-payments:	Refer to Member ID Card
Benefit Questions:	Refer to Member ID Card
Referral / Precertification:	Refer to Member ID Card
Timely Filing:	120 Days from Date of Service
Timely Payment:	30 Days for Clean Electronic Claims / 45 Days for Clean Paper Claims
Claims Inquiries:	Refer to Subscriber's ID Card
Provider Relations:	Scott Roe
Provider Relations Email:	scott.roe@cigna.com
Provider Relations Phone:	720-392-7083
Customer Service:	800-230-6138
Web Site Address:	https://medicareproviders.cigna.com
Lab:	Refer to Provider Directory at hsconnectonline.com
Physical Therapy:	Refer to Provider Directory at hsconnectonline.com
Home Health:	Refer to Provider Directory at hsconnectonline.com
Contracted Facilities:	Refer to Provider Directory at hsconnectonline.com
X-ray Facilities:	Refer to Provider Directory at hsconnectonline.com
Radiology:	Refer to Provider Directory at hsconnectonline.com



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Behavioral Benefits:

Cigna Behavioral Health 866-780-8546

Termination:

60 days Written notice