



PUEBLO HEALTH CARE, INC.

Working with Physicians for Physicians

Humana

Contract last modified date: July 1, 2017

Plan Address: 6300 S. Syracuse Way, Suite 555
Centennial, CO 80111

Plan Phone Number: 800-457-4708

Billing Address: P.O. Box 14601
Lexington, KY 40512-4601

Plan Products: Medicare: PPO, HMO, PFFS Commercial: HMO Premier,
ChoiceCare PPO, National POS and Open Access
***(HMO Select and HMOx not included or sold in
Pueblo County)***

Co-payments: Refer to Member ID Card or www.availity.com

Benefit Questions: Commercial: 800-448-6262
Medicare: 800-457-4708
www.availity.com

Referral / Precertification: Refer to Member ID Card or www.availity.com

Timely Filing: 180 Days from Date of Service

Timely Payment: Commercial: 30 Days for Electronic Claims / 45 Days for
Paper Claims (CO State HB 1250)
Medicare: 30 Days from Receipt of Clean Claim

Claims Inquiries: Commercial: 800-448-6262
Medicare: 800-457-4708

Provider Relations: Andy Keith

Provider Relations Email: WKeith@humana.com

Provider Relations Phone: 502-301-2776

Customer Service: 800-457-4708

Web Site Address: www.humana.com/provider/ or www.availity.com

Lab: Quest, LabCorp, Hospital



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Physical Therapy:

www.myoptumhealthphysicalhealth.com

844-938-0346

Fax: 844-938-0353

Home Health:

Refer to Provider Directory or Contact Customer Service

Contracted Facilities:

Parkview Medical Center

X-ray Facilities:

Refer to Provider Directory or Contact Customer Service

Radiology:

Refer to Provider Directory or Contact Customer Service

Behavioral Benefits:

Lifesync: 800-890-8288 or www.availity.com

Termination:

Termination w/o cause with 90 Days Written Notice